



Summer 2020

**Newsletter**

Vol. 5, No. 4

*Hello and welcome to your HOA's Newsletter for Summer, 2020!  
Here is an update of what is going on at Sunrise Palms*

### **HOW ARE YOU FARING IN THE PANDEMIC?**

The past almost-six months have been a hard time for everyone. Fear of illness, having to shelter in place, not being able to enjoy our usual social outlets and doing things we love or not seeing family and friends, all have taken their toll on every single person, in varying degrees. And it seems endless.

In this sad, confusing and chaotic time, we need to practice kindness to ourselves and others. We need to extend a helping hand to a neighbor who may need assistance. And we need to practice patience when it comes to dealing with issues relating to Sunrise Palms.

The Board would greatly appreciate it if residents—homeowners and tenants alike—would make an effort in interactions with staff to treat them with respect and understanding. They are working at the direction of the Board to implement Board policies and procedures. Please be aware that this pandemic has made doing things a lot more difficult everywhere. And please be assured we are trying our very best to deal with problems as they arise.

Since our office is closed to the public until further notice, if you need assistance, kindly email Justine ([jboyer@desertmanagement.com](mailto:jboyer@desertmanagement.com)) or call the office (760-327-7287). You will be contacted as soon as possible. We appreciate your understanding.

### **FENCES**

There are a number of homeowners who have been experiencing a lengthy delay in vinyl fence installation/repairs. We had to replace the previous vendor and it has been extremely challenging to find one that was willing to do the work here at Sunrise Palms.

The good news is we have a new vendor. This vendor meets the Board requirements for product quality, and they are local, licensed, bonded and insured.

Apparently, components necessary for the manufacture of the fencing material, have been in very short supply. Given the tariff situation (the component is manufactured in China) and the disruption to imports and supplies thanks to the pandemic, it has taken a lot longer than we expected for the repairs and installations to be made.

That has meant postponement of dates by the contractor due to lack of materials. The contractor has informed us that it will not be until mid-September when the materials will arrive and work will commence.

We understand homeowners' frustration. We deeply apologize for the inconvenience, but it is out of the control of the Board and the vendor at this point. Everyone who has submitted a



fencing request will be notified just as soon as it's a go. Thanks for your patience and understanding.

## **PALM TREE TRIMMING DEADLINE APPROACHING**

Have you given your palm trees their annual haircut yet? This is just a reminder that under our rules, all palm tree trimming must be done by the last day of summer, which this year is September 22. Please make sure you have trimming finished by that date to avoid a possible fine. Your trees—and the Board—will thank you.

### **NEWS BRIEFS**

- **Pool 6 Closure:** Regretfully, Pool 6 will be closed for a short time longer to allow for necessary repairs to the broken concrete around the handrails. We understand everyone's desire to use the pool, particularly in the terribly hot Palm Springs summer weather. The other seven pools on property are open for use, so give one of them a try. We apologize for the closure but it is done in the interest of safety.
- **Satellite Dishes:** Many residents have installed satellite dishes on their roofs without HOA approval. If you are one of them, please contact Justine to fill out an approval form. Please also note: if you can see your satellite dish from the street, it's in the wrong spot. Satellite dishes must be hidden on the roof. You will have to contact your satellite provider to have your dish moved to a hidden location on your roof. If this is not done, HOA maintenance will have to do it for you and there will be a fee charged and the HOA will not be responsible for loss of connection or poor connection quality. Fines may be imposed if the dish is not mounted pursuant to HOA rules. Any questions, please contact Justine for further information.
- **Dumpsters, Dumpsters, Dumpsters:** As you know, we have persistent problems with folks overfilling our dumpsters and leaving trash or recycling that doesn't fit in (so the door can be closed) on the ground in the trash enclosures. Besides being ugly and smelly, it draws vermin of all kinds. PLEASE: follow this rule and do not overfill the dumpster, do not put large items (furniture, mattresses, old appliances, etc.) in or near our dumpsters. This is a must. The Board is considering placing security cameras in dumpster areas and fines will be imposed for violators. Thank you for your cooperation.
- **New Desertscaping:** Take a few moments on your next walk to visit the green belt area to see the latest installation of desertscaping around the Tipuana trees in the middle. Along with the drought-tolerant plants and flowers, there are now benches for sitting and enjoying a mountain view from one of the loveliest spots at Sunrise Palms. Thanks to Ernie Meeker and the Landscape Committee, as well as our landscaping staff, for this wonderful project. More to come, as we continue our mission to be environmentally responsible by saving water, as well as enhancing the desert beauty of our community.
- **Keep wearing those masks, practice social distancing, avoid crowds, and wash those hands! Let's try to slow this virus down. All the best to everyone.**